

### **COURSE INFORMATION LEAFLET**

# **City & Guilds Award in MOT Test Centre Management Level 3**



#### In a nutshell

This is for anyone who wants to progress to MOT Test Centre Management.

#### This course is for...

...test centre owners, service managers, workshop controllers or persons responsible for the legislative compliance requirements of a test centre.

#### **Course content**

The course will cover customer service and complaints, quality control systems and managing compliance of a vehicle test station.

#### **Entry Requirements**

have a current and full UK driving licence for the vehicle classes you want to test





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be a skilled mechanic with at least 4 years' full-time employment servicing and repairing the types of vehicles you're going to test have no unspent convictions for criminal offences be 'of good repute' - the Driver and Vehicle Standards Agency will decide this to make sure you're suitable to be an MOT tester

### Additional information

