

COURSE INFORMATION LEAFLET

NCFE Diploma in Travel and Tourism Level 2



In a nutshell

This course provides you with an advanced introduction to the travel, tourism and hospitality sectors.

This course is for you if...

- ... You have an interest in travel and tourism
- ... You want to progress into employment
- ... You're interested in further training

What will I be doing?

You'll develop the fundamental skills of the industry, along with a more specialist set of skills. The course units are:



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Customer Service in Travel and Tourism
The UK Travel and Tourism Industry
Travel and Tourism Destinations
Hospitality in Travel and Tourism
Organising An Event
Work Experience in Travel and Tourism
Introduction to Guided Tours
Know about Airports and Airlines

Upon completion of the course, you'll gain the following qualifications:

Level 2 Diploma in Travel and Tourism Appropriate supporting qualifications to broaden your skill set and meet the needs of industry

Skills Activities

Maths and English (if you haven't achieved a Grade C or above at GCSE level)

What is expected of me?

To enter the course, you'll need a minimum of 4 GCSEs grade D or above to include either Maths/Numeracy or English/Welsh 1st Language; or an appropriate Level 1 Diploma qualification in the relevant vocational area to include either GCSE Maths/Numeracy or English/Welsh 1st Language grade.

You must show an enthusiasm for the travel and tourism industry. You'll need to be self-motivated, hardworking, numerate and have a friendly personality. Attendance and punctuality for all sessions is a major requirement of this course.

What comes next?

NCFE Level 3 Introductory Diploma in Travel and Tourism

NCFE Level 3 Extended Diploma in Travel and Tourism

Additional information

Full time learners will be required to purchase a uniform which will cost between £90 and





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£140, as well as to pay for trips and visits which will cost approximately £100.

