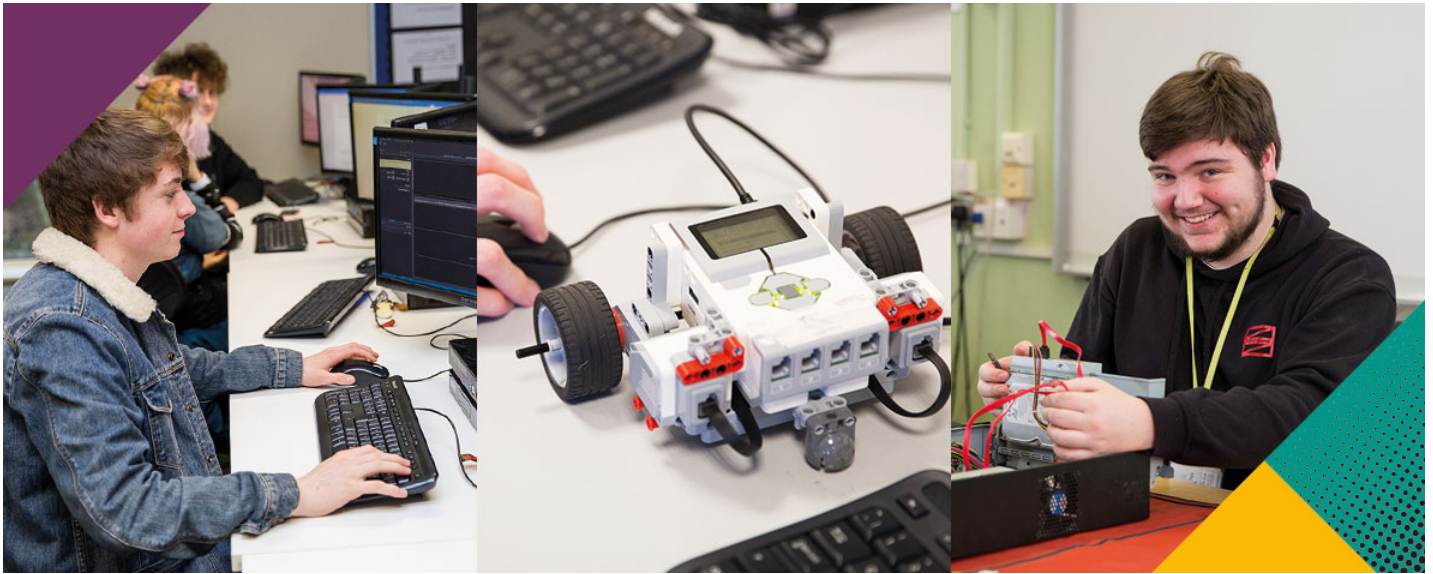


E-Learning ITIL® 4 Foundation with Exam



In a nutshell

A Personal Learning Account is a new initiative from the Welsh Government. It is a free and flexible way to learn. The initiative will offer people the chance to access free, part-time courses that offer flexible and convenient learning around their existing lifestyle.

This course is an entry-level ITIL® qualification, providing an understanding of the key concepts and terminology behind ITIL®. These topics include the seven guiding principles of ITIL® 4, four dimensions of service management and much more!

This course is for...

...anyone over 19, living in Wales, in employment and earning less than £26,000 a year.

...taking the next step in your career

...anyone can enrol and learn about the key ITIL® techniques, terminology and processes.



COURSE INFORMATION LEAFLET

Course content

The course includes:

How ITIL® builds upon and support Lean, Agile, DevOps, and other project and process management practices

The seven guiding principles of ITIL®4

ITIL® service value system

The four dimensions of service management

The ITIL® practices; understanding the purpose and key terms of all 15, with an in-depth understand of seven

Entry Requirements

There are no formal requirements, anyone can enrol and learn about the key ITIL® techniques, terminology and processes.

Additional information

This course would benefit those new to the industry, or who are currently working in the sector but require validation through a qualification to support that experience.

This course is for three months.

Apply online at www.coleggwent.ac.uk

studentrecruitment@colegwent.ac.uk | 01495 333777 (Croesawn alwadau yn Gymraeg)

