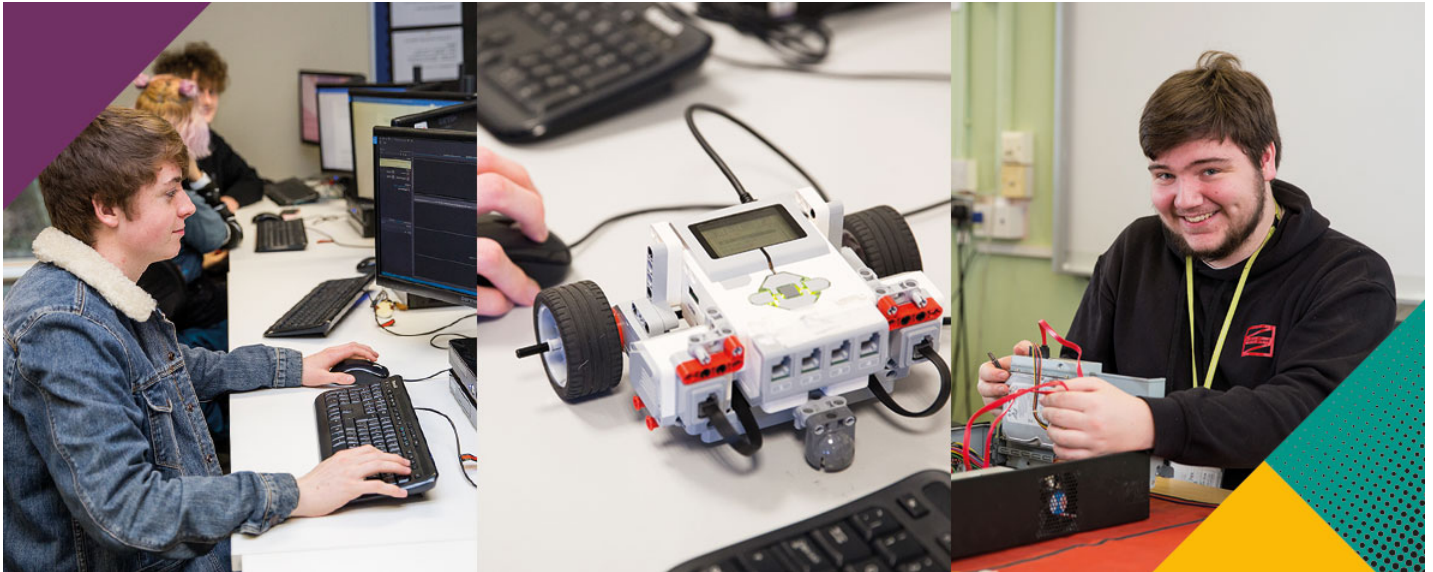


Virtual Online - IT Support Certification Programme with Job Placement



In a nutshell

A Personal Learning Account is a new initiative from the Welsh Government. It is a free and flexible way to learn. The initiative will offer people the chance to access free, part-time courses that offer flexible and convenient learning around their existing lifestyle.

IT Support jobs enable you to enter the IT industry, while gaining essential knowledge, confidence and skills, with the goal of moving into more senior job roles in the future.

Having these fundamental skills provides a framework for you to be able to progress to other sectors of the industry too, such as Network Administrator, Cyber Security, Cloud Architect, and DevOps, which are all often considered to be futureproof careers.

This course is for...

...anyone over 19, living in Wales, in employment and earning less than £26,000 a year.

...anyone who wants to take the next step in their career or move into the Technology sector.



COURSE INFORMATION LEAFLET

...anyone who wants to start a career in IT & Cyber Security or are wanting to get your foot on the job ladder with an IT Support job.

Course content

The IT Support with Job Placement Programme has been developed to provide you with the necessary training to be able to work within an IT Support job. Through our training, you will gain the skills and knowledge required to be success inside an IT Support role. Upon completion of the training and practical labs we guide you through the second part of the programme – the Job Guarantee.

Units of Study include:

Introduction to Desktop Support
Modern Desktop
Installing and Configuring Windows Server 2012
Microsoft 365

Entry Requirements

There are no entry requirements but it is beneficial if you are a fast learner with a passion for IT.

Additional information

This course is for one year.

Apply online at www.coleggwent.ac.uk

studentrecruitment@coleggwent.ac.uk | 01495 333777 (Croesawn alwadau yn Gymraeg)

